

TNC

Tony Nottingham – Brokerage Service

Tony has over 25 years experience in Social Care, Housing & Health. He has experience of both providing direct support and of working at a senior management level. As a result he is well placed to both help people develop plans which really reflect the changes they want and to also assist them in making those plans a reality.

Prior to becoming self-employed in 2009, Tony was, for seven years, responsible for Rethink's East Midlands' Region, first as Operations Manager, and from 2004, as Regional Manager. In that time he led on the development and modernisation of services. His emphasis has always been about putting people at the heart of services and decision making.

Tony completed National Brokerage Network training in 2009.

He has experience of providing brokerage services for:

- People with learning disabilities.
- People with mental health problems.
- People with dementia.
- Older people.
- People with neurological conditions.
- People with enduring health problems.
- People with physical disabilities.

He became the National Brokerage Network Co-ordinator for the East Midlands in 2009. In that role he has organised two and five day brokerage training courses..

Tony has an enhanced criminal record bureau certificate and professional indemnity insurance. Both certificates are available for inspection.

www.tonymnottingham.co.uk

The Brokerage Service

Tony will work with the client to help them identify the most effective way of using a personal budget to meet agreed outcomes. A costed support plan will be written explaining in detail how the client wishes to use the personal budget and how the personal budget will be managed. The support plan will include an explanation of how any risk issues will be addressed. Tony will present the support plan to the client, and make any necessary amendments, prior to submitting it to the authority.

Depending on the policy of the particular local authority, the brokerage service could also include the organisation of services after the plan is agreed. **Please note in some cases this will be done by the local authority itself. Clients will be advised what the precise situation is in their case.**

In all cases an initial phone or face to face consultation (for up to 30 minutes) will be offered free of charge.

Appointments

Appointments will be made to fit in with the requirements of the client, and anyone else the client wants to be present. Evening and weekend appointments are available.

Cost of Brokerage Services

The basic pricing structure for brokerage services is as follows:

Level 1 : £75. This is for people who have a good idea of what they want in their support plan but need the support around writing and costing the plan. It's likely that only one face to face appointment will be needed.

Level 2: £150. This is for people who will need more assistance in terms of identifying the most appropriate support options. At least two face to face appointments will be required.

Level 3: £225. This for people with more complex needs with at least three face to face appointments required.

These are inclusive costs for all clients living within 10 miles of Nottingham City Centre. For clients further than 10 miles from Nottingham City centre a mileage charge will be added. Mileage will be charged at 20p per mile and clients will be given written notification of the total cost of the service at the start of the process.

Tony will provide written confirmation of the actual costs of all services. If more appointments are needed, than originally estimated, there will be no additional charge to the client.

If brokerage services cannot be provided within the above pricing structure, Tony will advise the client and provide a written estimate for the brokerage services required.

Associates

Tony also works with other experienced consultants from time to time. These associates will also work to the same good practice principles and be bound by the same policies. Information will not be shared with an associate about an client unless the client has given permission.

Complaints

Tony is committed to providing the best possible quality service. Any complaints will be investigated within 7 working days. Clients will also be advised of independent organisations who can offer assistance/support with complaints. Clients will also be advised as to how they can pursue a complaint regarding the brokerage service with the local authority.

Further details can be found at www.tonynottingham.co.uk

Contact Details

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